

Shaw Trust helps **people who are disadvantaged or disabled to achieve a more self reliant and rewarding life with our services for your community.**

Services
for
your
Community

Your feedback is important to us

We welcome comments about our services and are happy to discuss how we can tailor them to suit your needs. So, drop us a line, give us a call, or see what we're up to on our website.

Call: 01225 716300

Email: business.development@shawtrust.org.uk

Web: www.shaw-trust.org.uk

How do people know us?

- Global businesses may have used our digital accessibility services delivered by our team in Wales.
- Clients may have used our Government-funded programmes like Work Choice or been involved with one of our Social Enterprises.
- We may have helped people to manage their Personal Budget
- Employers may know us for the well-prepared clients we place with them.
- The general public may have popped into one of our many shops around the UK.

How do we benefit the community?

- Provide local jobs for local people.
- Boost the local economy.
- Support local businesses.



“I really look forward to going to work, because I enjoy it so much. Everyone is friendly and I get a real boost when customers recommend me for awards.”

Case study:

Jeanette from Bridgnorth

Shaw Trust helped Jeanette gain employment at Sainsbury's. She's restricted by her height and has learning disabilities. She's received on-going support and has a specialist chair funded by us.



Services for commissioners

Shaw Trust works within local communities, helping agencies to realise their work goals for the disabled or disadvantaged. We understand the issues people face and our client-focused approach delivers long-term results, providing genuine social return on your investments.

We're structured and managed to deliver not only central government projects, but also to meet the varied needs of local and regional commissioners in providing essential services. We are experts at understanding the complex issues and barriers that disabled or disadvantaged people face, and we deliver services that focus on work whilst supporting issues such as mental health, learning, and the rehabilitation of ex-offenders.

Our research shows that over 80% of the barriers our clients face, including repeat offending or substance misuse, are connected with the circumstances in which they live, yet conventional services apply only 20% of their effort to this problem. We don't fall into this trap.

All of our services are aimed at achieving progression and sustainability – they are not quick fixes.

Families and communities

Our services are not only client-focused but are family-friendly and community-based too. We encourage families to participate in each client's programme, as we recognise the importance a family network can play in the process of change

and sustainable outcomes. And we root our services in the communities where our clients live or work – making us visible, accessible and part of their environment.

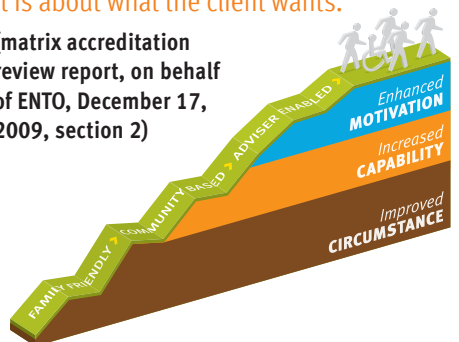
Our service delivery model emphasises our focus, not only on the individual but on their family and community networks. It is one of our core strengths and its success depends on the detailed knowledge our front-line staff have of our clients, their circumstances and their communities.

Trust

Positive outcomes come from positive relationships. We build individual relationships with each client and their family. We listen to their story, ensure they are heard and give them confidence in us and our partners.

'... Shaw Trust are very person-centred, it is about what the client wants.'

(matrix accreditation review report, on behalf of ENTO, December 17, 2009, section 2)



Facing barriers

For each client we tailor a programme to improve their individual circumstances, increase their capabilities and enhance their motivation. Our team of expert advisers help facilitate outcomes for learning, employment and independence.

Quality advice – quality care

Our advisers are the main point of contact for our clients. They provide the scaffolding of support from which clients improve their lives and they help to facilitate and empower them to achieve more rewarding lives. Our advisers react to the needs of the each individual client – they mentor, facilitate, coach or offer specialist skills.

It's not about rescuing clients.

'... Thanks to the help of some truly amazing people with their support and guidance I have been able to do things that I know I would not have done...'

(Debbie's story: from our Routeways to Employment service in North West England)

We offer a wide range of advice.

Shaw Trust provides good specialist advice, guidance and support. Specialist support includes that for dyslexia, hearing impairment and a translation service for speakers of English as a second language. Some staff are trained in using sign language to support deaf participants.

Our partners are confident in us too.

'... Shaw Trust will go that extra mile to offer something bespoke to meet individual needs...'

(matrix accreditation review report, on behalf of ENTO, December 17, 2009, page 4)



"I feel very well supported by the service that Shaw Trust provide and know that they can support me in any aspect of my life..."

Case study:

Laura from Heywood

Shaw Trust helped Laura, who is agoraphobic. She has attended GOALS - a confidence building course - and has received support finding a work placement at a local tea shop.

Our services

We help families

We support clients and their families who are experiencing challenges related to repeat offending and substance abuse. By building trust, acting as advocates and developing links within their community, we support learning and progression towards work.

We help local communities

We work with local authorities to provide alternative day care, as well as work-related support such as confidence building or life skills, training for people who need long-term and specialist support to become more independent.



We help people take control of their lives

We support local people to make choices about how public services are provided in their community. This allows them to employ their own personal assistants – to help with shopping, or getting out and about. These services are provided under contract to local government via our Direct Payment and Individual Budgets services and through the Local Involvement Networks (LINKs)



programme. We also offer assistance with managing finances and payroll and access to local support groups.

We help people find work

Help from our employment services might include advice about careers, finance and benefits, work-related training, help finding and applying for jobs and on-going in-work support.

We help people stay at work

We offer a range of services to help people stay motivated in their jobs. We provide coaching, mentoring and guidance and offer Absence Management and Condition Management Programmes to help those with ill-health and the long-term sick to get back to work.

We help people gain qualifications

Training can help people find employment and to feel independent and included. We deliver specialised training programmes via contracts funded by the Skills Funding Agency, Local Authorities/ Young People's Learning Agency, Dells and Scottish Enterprise.

We set up social enterprises

Based in the heart of communities, our social enterprises provide employment for people who find it difficult to settle into the workplace. Through training, development and work opportunities, they have a chance to flourish. Our social enterprises include recycling and horticultural schemes.

We help employers too

Through tailored recruitment we help employers in the public, private and third sectors to recruit, manage and retain a fulfilled and diverse workforce.

‘The selection process is very user-friendly and allows us to match against our vacancies very well. The success rate is much higher and the pre-interview reports are excellent.’

(Store Personnel Manager, Derby, Morrisons)

We add value

Our support doesn’t end when a client achieves their main outcome. We continue to help clients learn from their experiences to help create better services for their successors.

Shaw Trust encourage:

- opportunities for ex clients to act as peer mentors and volunteers
- natural progression opportunities to further advance career and independence goals
- crisis intervention support if the gains are at risk



Shaw Trust is a charity which was founded in the village of Shaw, Wiltshire in 1982.

Our Vision:

Shaw Trust believes that everyone has the right to employment, inclusion and independence.

Our Purpose is to:

- Focus on people who experience barriers related to disability, health and other disadvantages, providing personalised support to enable them to work, gain independence and control and contribute to family and community life.
- Influence policy and improve the lives of disabled and disadvantaged people.

By working with businesses, commissioners and partner organisations, we've helped over 450,000 people achieve employment, inclusion and independence.

If you would like to know more about

Shaw Trust please contact us today.

Call: 01225 716300

Email: business.development@shawtrust.org.uk

Web: www.shaw-trust.org.uk/servicesforcommissioners

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