



Welcome to the Work and Health Programme.

Building a
brighter future,
that works
for you.

What is the Work and Health Programme?

The Work and Health Programme is a government funded service designed to help you find a good job, enrich your life and create a brighter future for you.

The Work and Health Programme is different from other employment programmes because it recognises that everyone is different.

It recognises that everyone has their own set of challenges, their own individual reasons for being out of work and understands that everyone's path to finding a job will be different.

The programme looks to enhance every aspect of your life, not just the employment outcomes.

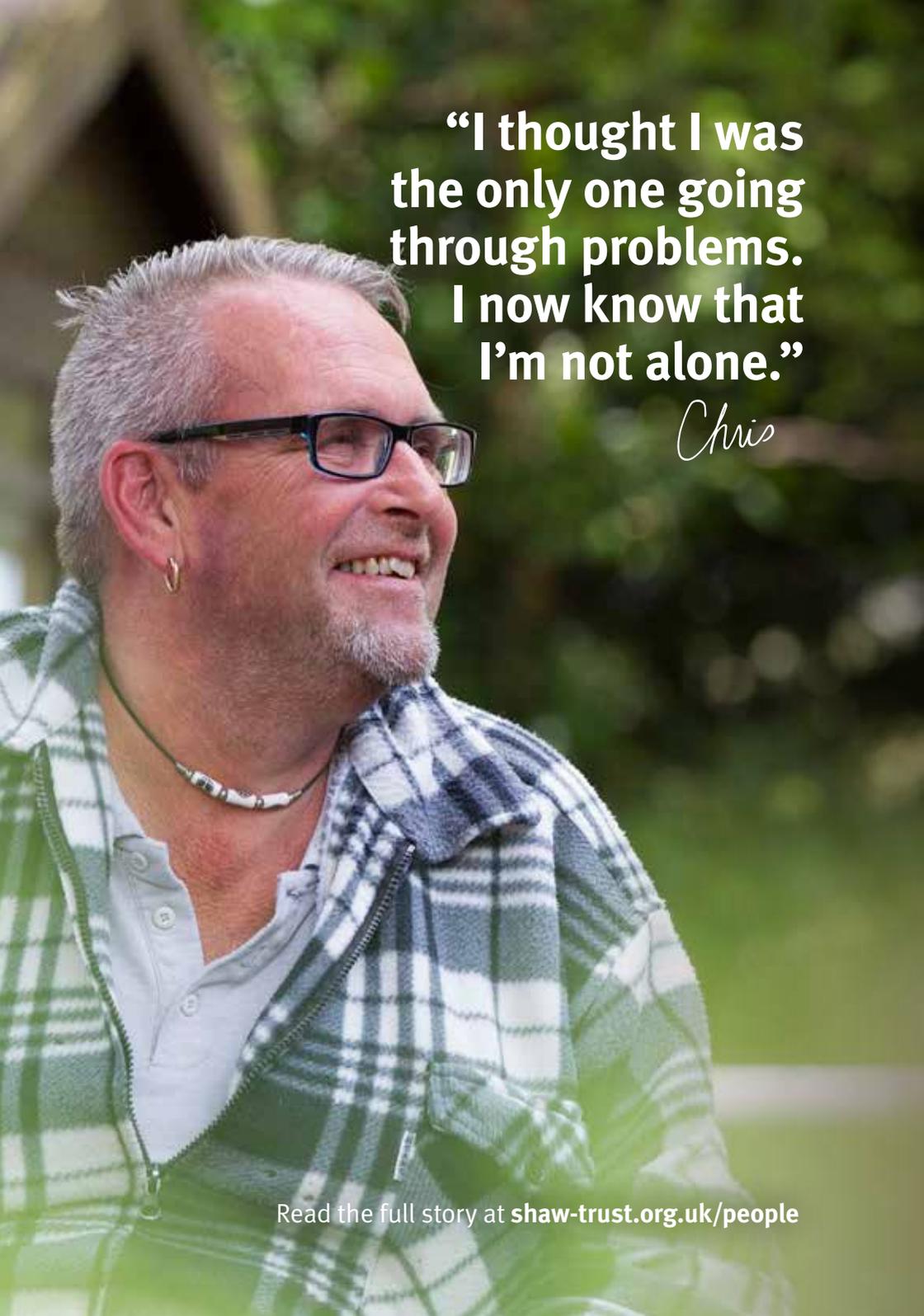
It is not a "one-size" fits all approach.

That is why it works.

A programme designed just for you.

The Work and Health Programme will help you find a job that's right for you. It will help you manage your health and wellbeing, build your emotional strength and resilience and make you feel good again.



A photograph of a middle-aged man with short, grey hair, wearing black-rimmed glasses and a plaid jacket over a light blue shirt. He is smiling and looking off to the right. The background is a soft-focus green, suggesting an outdoor setting.

**“I thought I was
the only one going
through problems.
I now know that
I’m not alone.”**

Chris

Read the full story at shaw-trust.org.uk/people

What happens?

- 1 Your Work Coach at the Jobcentre Plus will refer you onto the Work and Health Programme. Once referred you will be introduced to your own dedicated Support Manager.



- 2 Your Support Manager will:

- Get to know you.
- Find out what has been holding you back, any health problems, caring responsibilities or financial issues you might have experienced.
- Spend time with you to understand what type of job you are looking for, what skills and experience you have and where you want to go.



- 3 Together you will design an action plan to get you into work and feeling confident about your future.



Your action plan will include gaining skills and work experience, and getting specialised support for other challenges you might be facing.

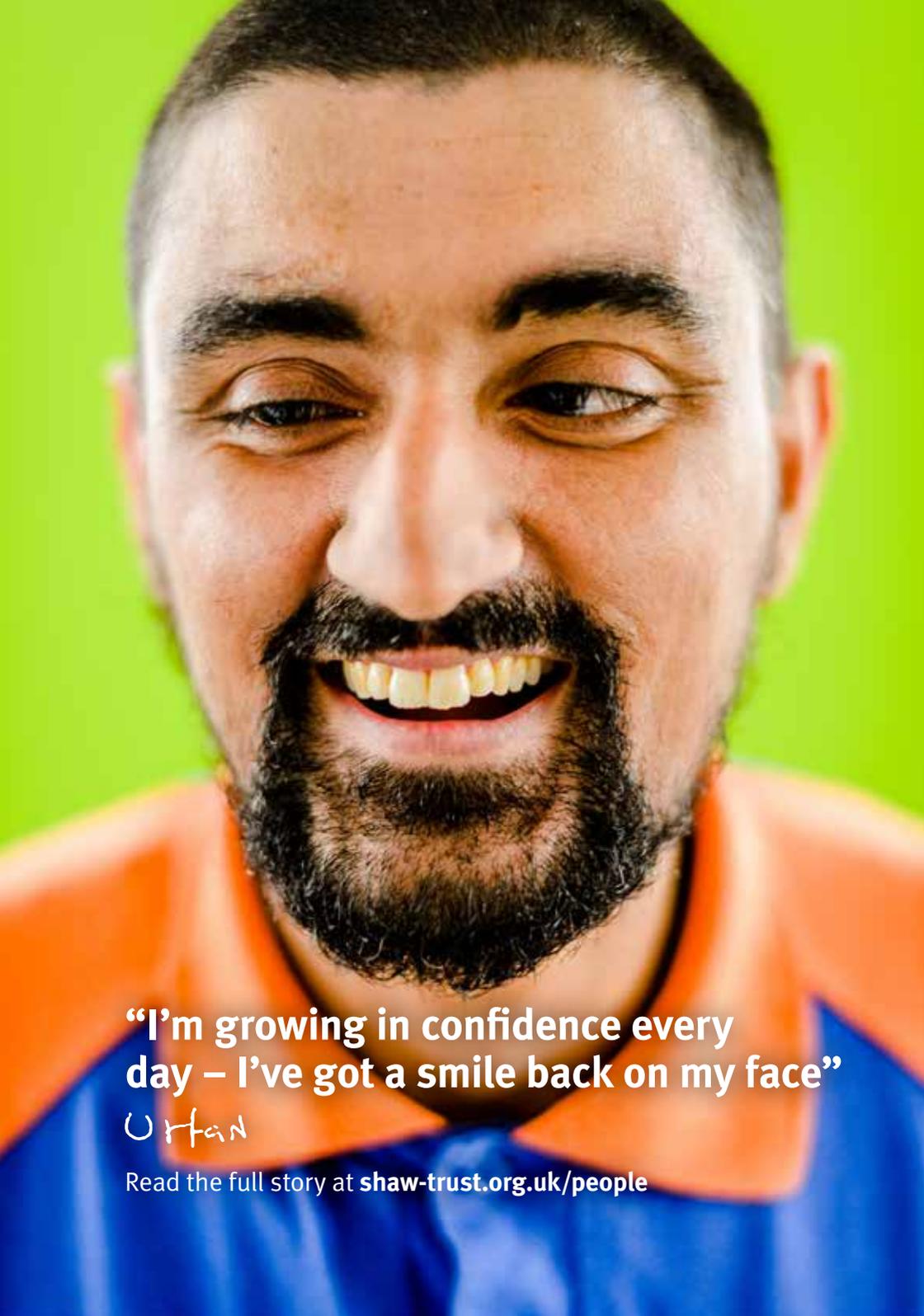


- 4 With the help of your Support Manager you will work through each area on your action plan until you are feeling good and ready to start looking for a job.



- 5 Once you have your job, your Support Manager will be there to support you for as long as you need them.





“I’m growing in confidence every day – I’ve got a smile back on my face”

Urban

Read the full story at shaw-trust.org.uk/people

About the Work and Health Programme

The Work and Health Programme is a government funded service designed to help people with health conditions or disabilities and those unemployed for more than two years to find a job.

About Shaw Trust

Shaw Trust is a national charity working to create brighter futures for the people and communities we serve. Last year we supported thousands of people on their journey into work.

This is your future,
let's make it work.

Our partners

The Work and Health Programme is delivered with the help of our partners:





**“Shaw Trust
helped me to
be a stronger,
happier and more
comfortable person.”**

Rahmat

Read the full story at shaw-trust.org.uk/people

Work and Health Programme Customer Service Standards

1.

When we receive your information from Jobcentre Plus we will contact you within 2 days to book a face-to-face appointment, which will take place within 10 working days.

2.

We will send you a copy of our Customer Service Standards in your welcome pack before your initial appointment, and publish them on the Shaw Trust website.

3.

We will explore your ambitions, goals, priorities and personal needs with you, to agree a Personalised Individual Action Plan within 20 working days of your referral from Jobcentre Plus.

4.

If you don't attend a booked appointment or activity, we will try to contact you within 48 hours to get things back on track and sort out any problems you have so you can continue the programme.

5.

We will help you identify a realistic 'target date into employment' at the start of the programme; and will review and update this with you at least every 13 weeks.

6.

Your Support Manager will provide you with one-to-one support at least fortnightly while you are looking for work.

7.

When you tell us that you have a job to start, your Support Manager will complete a "Moving Into Work Assessment" with you within 5 working days, to identify the support you need to help you stay in work.

8.

Following your “Moving Into Work Assessment” your Support Manager will update your Action Plan within 5 working days with details of the in-work support you have agreed.

9.

We will invite you to attend a review meeting during the final two weeks of your programme to identify suitable next steps for you to continue to progress after you complete the Work and Health Programme.

10.

When you complete the programme, your Support Manager will produce an Exit Report showing activities completed, progress and suggested next steps. The Report will be sent to you and Jobcentre Plus within 10 working days of your completion date.

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For more information

0800 389 0211

support@shaw-trust.org.uk

shaw-trust.org.uk/whp

@shawtrust

facebook.com/shawtrust

Shaw Trust Registered Charity No. England and Wales: 287785, Scotland: SC039856

Alternative formats

Please talk to your Support Manager, call

01179 989110 or email **studio@shaw-trust.org.uk**

to receive this information in a different format.



This programme is co-financed by the European Social Fund